



R Betts Construction Ltd

5.2 Quality Policy ISO 9001:2015

It is the policy of R Betts Construction Ltd to achieve its goals of continual improvement and providing services that meet with Customer expectations and needs and will earn merit and Customer satisfaction.

To achieve this objective it is the policy of the Company and the Managements commitment to quality to establish and maintain an effective and efficient quality assurance system that sets a framework for establishing and reviewing quality objectives and is compatible with the requirements of ISO 9001:2015. It is the intention of the Company that all employees shall actively participate in the development, evaluation and maintenance of the management systems and objectives and that they will co-operate fully in the compliance with the Company quality policy.

The Management system Representative has the authority and responsibility to establish and maintain the necessary management system programme and quality objectives and the organisational freedom to recognise quality problems and to initiate, recommend or provide solutions to these problems.

The controlled management and operational functions will be adequately staffed and the relevant personnel will have the authority and resources to carry out their responsibilities.

The management programme laid down in this manual has the full support of all personnel who will adhere to its objective. It is maintained, communicated and understood by all representatives of the Company via its training programme.

Managing Director